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Schoolies Offer of Accommodation 2019 (23/11 - 30/11)

Schoolies 2019 Information

We are happy to offer school leavers accommodation at the Byron Beachcomber Resort but it is very important that ALL STUDENTS & PARENTS read and fully understand our rules, terms & conditions prior to making a reservation. By making payment of the non-refundable deposit, you are acknowledging that all students and parents in the group have read and accepted our rules, terms & conditions outlined here and as requested by management and their staff. A Student Agreement & Parent/Guardian Credit Card Authority must be completed, signed and received by the Byron Beachcomber Resort no later than August 31, 2019 along with final payment (forms will be sent along with final payment reminder). Please visit www.beachcomberbyron.com.au for more information about our property.

ACCOMMODATION & TARRIFFS 2019	
ROOM TYPE	7 NIGHT STAY*
STUDIO TWIN SHARE	\$2,500
STUDIO MAX 3 PEOPLE	\$3300
ONE BEDROOM APARTMENT MAX 3 PEOPLE	\$3,500
TWO BEDROOM DUAL KEY APARTMENT MAX 5 PEOPLE	\$5600

****ALL BOOKINGS ARE 7 NIGHTS SATURDAY TO SATURDAY***

Inclusions of Accommodation

All accommodation is self-catering. We provide the following starter pack in all room types on arrival: Bed & bath linen, tea/coffee/sugar, shampoo/conditioner/soap, 2 toilet rolls, dishwashing liquid, dish cloth & tea towel. Supplies needed beyond this is the responsibility of the students and can be purchased at reception or from the local supermarket. An extra charge will apply in the case of necessary rubbish removal & if excess cleaning is required. Students are expected to remove rubbish and recycling daily and to keep apartments tidy to a respectable level.

Booking & Payment Procedure

Due to the high demand for accommodation at this time, we can only hold a provisional booking for 7 days without payment of a deposit, after which time the booking will be cancelled. A non-refundable deposit of 50% of the total room tariff must confirm a booking. We will only accept bookings made by a single parent organizer on behalf of the entire group and we will only accept one payment per group.

All enquiries for the booking and all payments & amendments must be made by the nominated parent organizer.

At time of booking the following payment procedure will apply:

- 50% of the total tariff is required to confirm all bookings. This is a non-refundable payment. Only one payment per group – individual or multiple payments will not be accepted.

Final payment procedure:

- All bookings must be paid in full by August 31 2019. The bond and all required forms must accompany the final payment (see required forms section at the end of this document). If payments are not received on or before August 31, 2019, a \$100 late fee will apply. Late payments will only be accepted until September 15, 2019, after which time the booking will be cancelled.

Bonds

All guests are obligated to pay a **\$250** bond each that is due at the time of final payment. The bond is held by Byron Beachcomber Resort to cover costs in the event that the guest causes damages to the apartment(s) rented or any of the resorts' facilities. Any fines incurred will be deducted from the bond and if the room/apartment is not left in the same condition as on arrival, extra cleaning costs will be deducted. Further, a **Parent/Guardian Credit Card Authority form** must be completed and received with final payment. This form authorizes the resort to use the credit card to cover additional damages/ fines/extra cleaning fees etc. incurred over and above the bond money held. The remaining bond will be refunded via direct deposit to the parent organizer (only one refund per group), who will then be responsible for reimbursing each group member. The bond refund will be processed within 21 days of student departure. See Terms & Conditions in this document for further information.

Accepted forms of payment

Payments can be made by MasterCard, Visa, American Express or via direct deposit. Please note that all payments made by American Express will incur a 3% surcharge. Please make direct deposits to: Trust account: Byron Beachcomber – NAB BSB: 082-489 ACCOUNT NO: 74 069 9398

Cancellations/Amendments

In the case of a cancellation, there will be no refunds. Once a booking is confirmed by a deposit, it is non-transferable. If for any unforeseen circumstance the room(s) booked becomes unavailable, we reserve the right to cancel the booking with full refund and no other obligation on our part. Please be advised that this is a very rare occurrence.

Security & Wristbands

The property will have security 24 hours. All guests will receive a Beachcomber labeled wristband at check in which must be worn at all times. This band must be presented on entry and exit and at any time requested by management, staff or security. The band will be replaced if presented in whole and if lost will incur a \$100 replacement fee. This is to discourage use of the wristband to sneak in non-paying guests. We have a strict NO VISITOR policy – this is to protect our paying guests and the bond held on behalf of them. Non-paying guests may have little respect for our property and yours with no financial responsibility for any damages they may cause. Sneaking in visitors will result in a group eviction and all bond forfeited – see our complete list of rules and conditions below.

Terms & Conditions

House Rules:

- **Absolutely NO visitors** are permitted on the premises at **ANY** time. Any unauthorized person(s) found on the property will result in an **instant eviction** for the entire group of the person responsible. **NO PROPERTY ARMBAND NO ENTRY NO EXCEPTIONS** (see security & wristbands section above).
- **The Byron Beachcomber Resort has a strict NO PARTY policy.** Please party in town and return to the resort quietly to enjoy your apartment, the property facilities & the beach. We have a zero tolerance for excessive drinking & any associated behavior, excessive noise, offensive &/or aggressive behavior, foul language, deliberate damage or destruction of property and any act of omission which the management feels may adversely affect the managers, owners, security, staff or other guests, may result in the eviction of the offender and all members of their immediate group. This is at the managers' discretion.
- **All noise** throughout the resort and in the rooms/apartments is to quiet down between the hours of 9pm & 8am. We have neighbors and are located in a residential area, therefore, *shouting, squealing and loud music will not be tolerated at any time* **DAY or Night** (fines apply).
- **Absolutely NO glass** (bottles of alcohol) permitted inside the resort at any time (CANS OR BOXES ONLY). Any glass found will be *instantly confiscated*. If glass is found in the pool/BBQ areas, the first offence will result in a \$100 fine, second offence resulting in *eviction* and closure to the area for 24 hrs. This is for your safety and the safety of the other guests.
- **Absolutely NO foul language** will be tolerated at any time on the property.
- Each student will be given a key for their allocated apartment at check in. Therefore, for security reasons, we will not be able to open apartment doors for anyone without a key. If you have locked yourself out, you will need to locate a roommate with a key. If keys are lost, a \$100 replacement fee will apply.
- **All apartments and common areas are strictly NON SMOKING.** Please use ashtrays provided and smoke on balcony or courtyard **ONLY** with the door to your room closed behind you. **Smoke odor fumigation will incur a \$300 charge.** Fines apply if butts are found in adjacent garden beds. If cigarette butts are found anywhere in the BBQ/Pool areas, they will be closed for 24hrs.
- **All apartment contents are to remain inside the apartment at all times.** Any items missing from rooms on check out will be charged and subtracted from the bond. Upon departure, inspections will occur as our cleaners work through each apartment to completion and with a further inspection by management. Bonds will be returned intact providing the room has been left clean, tidy, all dishes, cutlery, pots & pans washed, all rubbish and bottles removed to the appropriate rubbish/recycling bins supplied and there is no damage/broken/missing items, stained carpets/curtains, damage to lounges/furniture/bedding, marked walls, holes in walls, smoke odor detected or excessive cleaning required. Management reserves the right to add anything to this list they deem necessary.
- The BBQ/Pool areas are open between 8am & 8pm. Any guest found in the BBQ area after hours will be fined. **Any person found in the pool or spa after 8pm will be evicted, along with their entire group.** This is for the safety of you and other guests and is non-negotiable. These areas are to be left in a clean and tidy state after use and any misuse will result in a 24 hr closure. Absolutely no drinking games in these areas will be tolerated.
- **Apartments are to be kept clean and rubbish removed daily.** Bins are located on the ground level near the lift and to the right as you leave the resort.
- **NO climbing** between balconies or on structures such as the cabana/shed in the pool area
- **NO sitting** on balcony/window ledges.
- **Any incidence requiring security to be called to your room or anywhere in the resort will incur an automatic \$100 fee.**
- *Any breaches of the House Rules will result in a fine or eviction. There will be no warnings. See Fines details below.*

NO DISCUSSION WILL BE ENTERED REGARDING ANY OF THE ABOVE HOUSE RULES

Beachcomber Resort Schoolies Fines and Evictions

GRADE 1:

- 1ST Offence: \$20
- 2ND Offence: \$50
- 3RD Offence: \$100
- 4th Offence: EVICTION

FOUL LANGUAGE, SPITTING, SMOKING ON COMMON PROPERTY, SHOUTING, SQUEALING, SLAMMING DOORS, RUNNING IN THE RESORT, BEING IN THE BBQ AREA AFTER 9PM, LOUD NOISE IN THE RESORT AFTER 9PM, LITTERING ANYWHERE ON THE PROPERTY, HANGING CLOTHING/TOWELS ETC. FROM BALCONY, CONSUMPTION OF ALCOHOL IN HALLWAYS, FOYER OR RECEPTION AREA, CONGREGATING ON THE FRONT STEP.

GRADE 2:

- 1ST Offence: \$100
- 2nd Offence: EVICTION

URINATING IN ANY PUBLIC AREA IN OR AROUND THE RESORT, THROWING FOOD (or anything else), BRINGING GLASS INTO THE POOL/BBQ AREAS, BEING RUDE OR AGGRESSIVE TOWARDS ANY STAFF MEMBER, SECURITY OR OTHER GUEST, BEING IN THE POOL AREA AFTER 8PM, BEING IN THE CARPARK.

GRADE 3: INSTANT EVICTION

BRINGING/SNEAKING IN UNREGISTERED PERSONS, CLIMBING/JUMPING FROM CABANA BY THE POOL, VIOLENCE, BEING IN THE POOL OR SPA AFTER 8PM, CLIMBING BETWEEN BALCONIES, SITTING/LYING ON BALCONY/WINDOW LEDGES, THROWING ANYTHING OFF BALCONIES

- *Any glass bottles brought into the resort will be instantly confiscated
- *Management reserves the right to add anything to this list they deem necessary

Explanation

While our conditions may seem somewhat firm the intention is to provide school leavers with a safe and enjoyable place to stay, to give consideration to all other in-house guests and to encourage all guests to party in town and enjoy their time at the complex peacefully.

